



Santa Fe Metropolitan Planning Organization

Title VI Plan



Approved by the SFMPO Transportation Policy Board 11/19/13





Transportation Policy Board

City of Santa Fe

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Commissioner, Miguel Chavez, *Vice Chair*

Commissioner Liz Stefanics

Commissioner Robert Anaya

NM Department of Transportation

Deputy Secretary Kathryn Bender

SFMPO Staff

Mark Tibbetts, MPO Officer/Director

(505) 955-6614

mstibbetts@santafenm.gov

Keith Wilson, MPO Senior Planner

(505) 955-6706

kpwilson@santafenm.gov

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TABLE OF CONTENTS

- I. TITLE VI POLICY STATEMENTS 1
- II. TITLE VI ASSURANCES..... 2
- III. Title VI and Environment Justice – MPO Planning Requirements 5
- IV. Title VI and Environmental Justice – the Public Participation Process 6
- V. Organization and Staff Responsibilities..... 8
- VI. Title VI Coordinator and Complaint Process 9
- VII. Limited English Proficiency (LEP) Plan 12
- Appendix A – Title VI Complaint Form 14

I. TITLE VI POLICY STATEMENTS

Introduction

The Santa Fe Metropolitan Planning Organization (SFMPO) is the transportation planning agency for the City of Santa Fe and those portions of Santa Fe County and the Pueblo of Tesuque located within the Santa Fe Metropolitan Planning Area (MPA). Federal regulations require that an MPO be designated for urbanized areas with a population of 50,000 or more to manage the distribution of federal transportation funds through a comprehensive, continuing and coordinated planning process. The City of Santa Fe is the fiscal and administrative agent for the SFMPO.

Title VI Nondiscrimination Statement of Policy

The Santa Fe Metropolitan Planning Organization (SFMPO) is committed to compliance with Title VI of the Civil Rights Act of 1964, 49 CFR, part 2, and all related regulations and directives. SFMPO assures that no person shall on the grounds of race, color, national origin, gender, age, or disability be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity under any SFMPO program, activity or service.

Environmental Justice/Limited English Proficiency Policy Statement

SFMPO is also committed to assure every effort will be made to prevent the discrimination of low-income and minority populations as a result of any impact of its programs or activities in accordance with Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations and in Low-Income Populations. In addition, the SFMPO also assures every effort will be made to provide meaningful access to persons that have Limited English Proficiency, in accordance with Executive Order 13166, Improving Access to Services for Persons with Limited English Proficiency.

Definition of Federal Financial Assistance and Recipients Affected

Federal financial assistance is defined as any Federal dollars that are assigned to the SFMPO to support any program and activity, by way of grant, loan or contract, other than a contract of insurance or guaranty. The SFMPO typically receives planning funds from the Federal Highway Administration (FHWA) and the Federal Transit Administration (FTA) to carry out the transportation planning requirements as set forth by the federal law Moving Ahead for Progress in the 21st Century (MAP-21).

II. TITLE VI ASSURANCES

Specific Forms of Discrimination Prohibited

SFMPO efforts to prevent discrimination must address, but are not limited to:

- The denial of services, financial aid, or other benefits provided under a program.
- Distinctions in the quality, quantity, or manner in which the benefit is provided.
- Segregation or separation in any part of the program.
- Restriction in the enjoyment of any advantages, privileges, or other benefits provided to others.
- Different standards or requirements for participation.
- Methods of administration which directly or indirectly or through contractual relationships would defeat or impair the accomplishment of effective nondiscrimination.
- Discrimination in any activities related to a highway, infrastructure or facility built or repaired in whole or in part with Federal funds.
- Discrimination in any employment resulting from a program, the primary purpose of which is to provide employment.

Programs and Services covered by Title VI

The SFMPO Title VI Plan applies to all of SFMPO programs, activities and services, regardless of funding source. Some sections deal with specific requirements (e.g. FTA funded programs).

Authorities

1. Title VI of the Civil Rights Act of 1964 (42 U.S.C. § 2000d *et seq.*, 78 stat. 252), (prohibits discrimination on the basis of race, color, national origin);
2. Federal-Aid Highway Act of 1973 (23 U.S.C. §324 *et seq.*), (prohibits discrimination on the basis of sex);
3. The Age Discrimination Act of 1975, as amended, (42 U.S.C. § 6101 *et seq.*), (prohibits discrimination on the basis of age);
4. Section 504 of the Rehabilitation Act of 1973, (29 U.S.C. § 794 *et seq.*) as amended, (prohibits discrimination on the basis of disability);
5. Americans with Disabilities Act of 1990, as amended, (42 U.S.C. § 12101 *et seq.*), (prohibits discrimination on the basis of disability)
6. The Uniform Relocation Assistance and Real Property Acquisitions Policies Act of 1970, as amended, 42 U.S.C. § 4601
7. The National Environmental Policy Act of 1969, 42 U.S.C. § 4321;
8. 49 C.F.R. Part 21 (entitled *Nondiscrimination In Federally-Assisted Programs Of The Department of Transportation-Effectuation of Title VI Of The Civil Rights Act of 1964*);
9. 49 C.F.R. Part 27 (entitled *Nondiscrimination On The Basis Of Disability In Programs Or Activities Receiving Federal Financial Assistance*);

- 10.49 C.F.R. Part 28 (entitled *Enforcement Of Nondiscrimination On the Basis Of Handicap In Program Or Activities Conducted By The Department Of Transportation*);
- 11.49 C.F.R. Part 37 (entitled *Transportation Services For Individuals With Disabilities (ADA)*);
- 12.23 C.F.R. Part 200 (FHWA's Title VI/Nondiscrimination Regulation);
- 13.28 C.F.R. Part 35 (entitled *Discrimination On The Basis Of Disability In State And Local Government Services*);
- 14.28 C.F.R. Part 50.3 (DOJ Guidelines for Enforcement of Title VI of the Civil Rights Act of 1964).

FHWA Assurances for Title VI and Other Nondiscriminatory Statutes

The Santa Fe Metropolitan Planning Organization, (hereafter referred to as the "Recipient") in keeping with our policy of nondiscrimination, hereby agrees that as a condition to receiving Federal financial assistance from the Department of Transportation, it will comply with Title VI of the Civil Rights Act of 1964, 78 Stat. 252, 42 U.S.C. 2000d - 42 U.S.C. 2000d-4 (hereinafter referred to as the Act) and all requirements imposed by or pursuant to: Title 49, Code of Federal Regulations, Department of Transportation, Subtitle A, Office of the Secretary, Part 21, nondiscrimination in Federally-assisted programs of the Department of Transportation, Effectuation of Title VI of the Civil Rights Act of 1964 (hereinafter referred to as the "Regulations") and other pertinent directives, to that end in accordance with the Act, Regulations, and other pertinent directives, no person in the United States shall, on the grounds of race, color, sex, national origin, or age be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which the Recipient receives Federal financial assistance from the Department of Transportation, including the Federal Transit Administration (FTA), and HEREBY GIVES ASSURANCE THAT it will promptly take any measures necessary to effectuate this agreement. This Assurance is required by Subsection 21.7 (a)(1) of the Regulations.

More specifically and without limiting the above general assurance, the Recipient hereby gives the following specific assurances with respect to operating assistance projects:

- That the Recipient agrees that each "program" or "facility", as defined in Subsections 21.23(b) and 21.23 (e) of the Regulations, will be (with regard to a "program") conducted, or will be (with regard to a "facility") operated in compliance with all requirements imposed by, or pursuant to, the Regulations; and
- That the Recipient shall insert the following notification in all solicitations for bids for work or material subject to the Regulations and made in connection with the Federal Aid Highway Program, and in adapted form in all proposals for negotiated agreements;

- The Santa Fe MPO in accordance with Title VI of the Civil Rights Act of 1964, 78 Stat. 252, 42 U.S.C. 2000d to 2000d-4 and 49, of the Code of Federal Regulations, Department of Transportation, Subtitle A, Office of the Secretary, Part 21, Nondiscrimination in Federally-Assisted Programs of the Department of Transportation issued pursuant to such Act, hereby notifies all bidders that it will affirmatively insure that in regard to any contract entered into pursuant to this advertisement, disadvantaged business enterprises will be afforded full opportunity to submit bids in response to this invitation and will not be discriminated against on the grounds of race, color, sex, national origin, income status or age in consideration for an award;
- The Recipient shall provide for such methods of administration for the program as are found by the Secretary of Transportation or the officials to whom he delegates specific authority to give reasonable guarantee that it, other recipients, sub grantees, contractors, subcontractors, transferees, successors in interest, and other participants of Federal financial assistance under such program will comply with all requirements imposed or pursuant to the Act, the Regulations and this Assurance;
- The Recipient agrees that the United States has a right to seek judicial enforcement with regard to any matter arising under the Act, the Regulations, and this Assurance; and
- This Assurance is given in consideration of and for the purpose of obtaining any and all Federal grants, loans, contracts, property, discounts or other Federal financial assistance extended after the date hereof to the Recipient by the Department of Transportation under Federal-Aid Highway Program and is binding on it, other recipients, sub-grantees, contractors, subcontractors, transferees, successors in interest and other participants in the Federal-Aid Highway Program. The person whose signature appears below is authorized to sign this Assurance on behalf of the Recipient.

Chair, Santa Fe Metropolitan Planning Organization

Date

III. Title VI and Environment Justice – MPO Planning Requirements

The Santa Fe MPO is responsible for ensuring Title VI compliance for the following planning activities:

Data Collection

Census and other statistical data will be collected by the MPO as a means of identifying low income and minority populations within the MPO. The data will be maintained for the purpose of planning projects and programs that all population groups. The data collection process will be reviewed regularly to ensure sufficiency in meeting Title VI requirements.

- MPO Actions
 - Collect, maintain, and update databases of low income and minority concentrations within the MPO
 - Utilize the data when developing plans and studies
 - Develop demographic profile maps to help identify neighborhoods with high concentrations of low income and minority populations
 - Use these maps in various planning documents

Unified Planning Work Program

The SFMPO Unified Planning Work Program (UPWP) is the list of activities with allocated funding that are expected to be completed by MPO staff and consultants. In this document, the SFMPO will identify plans, studies, and other activities that will provide more transportation options to disadvantaged populations.

- MPO Actions
 - Identify planning activities that will encourage involvement by all populations
 - Analyze the benefits and impacts that planning studies might have on low income and minority populations
 - Create maps highlighting socio-economic groups and their geographical relationship to jobs, housing, and transportation options for all modes

Transportation Improvement Program

The Transportation Improvement Program (TIP) is the short term program of projects that are expected to be designed, engineered, and constructed within the next four (4) years. Projects should be reviewed to assess the benefits and impacts they might have on various aspects of the population.

- MPO Actions
 - In review of submitted project proposals, the MPO will work with member entities and advocacy groups to help identify potential impacts of transportation projects on areas with low income and minority populations

- Provide opportunity for all populations to provide input into project identification and preliminary planning.

Metropolitan Transportation Plan

The Metropolitan Transportation Plan (MTP) is the long range, comprehensive plan that identifies the projects, programs, and policies needed over the next 20 years to meet the transportation needs of this area. Using various data collected by the MPO, the MTP can estimate growth patterns of disadvantaged populations and address the benefits and burdens that future transportation projects might have.

- MPO Actions
 - Develop demographic profile maps that project growth in disadvantaged populations over a 20-25 year planning horizon
 - Give all populations opportunity to provide input into project identification
 - Assess the effects that future land use decisions and transportation projects might have on the neighborhoods, the environment, and the economy
 - Ensure that the benefits and impacts of future transportation systems are equally distributed among all areas of the MPO

Transit Planning

The SFMPO is developing a pedestrian master plan that includes sidewalk conditions and connections around transit stops. The plan will be comprehensive to include low income and minority neighborhoods, make meaningful connections between housing, schools and jobs, and ensure that transit is a viable transportation option. The SFMPO is also developing a transit master plan to coordinate and identify programs and projects in cooperation with area transit operators that will help promote transit usage and improve transit facilities.

- MPO Actions
 - Complete Pedestrian and Transit Master Plans by the end of 2014.
 - Work with area transit providers to improve access to transit services and quality of transit facilities.

IV. Title VI and Environmental Justice – the Public Participation Process

Public Participation Plan (PPP)

The Santa Fe MPO Public Participation Plan (PPP) describes how the MPO communicates and distributes information to the public as well as how the public can

interact and provide comments to the MPO. The needs of those traditionally underserved by the existing system will be sought and considered by the SFMPO.

Through its public involvement efforts, the SFMPO will strive to achieve the following Title VI and Environmental Justice (EJ) goals:

- To avoid, minimize, or mitigate disproportionately high and adverse human health and environmental effects, including social and economic effects, on minority populations and low-income populations.
- To ensure the full and fair participation by all potentially affected communities in the transportation decision-making process.
- To prevent the denial of, reduction in, or significant delay in the receipt of benefits by minority and low-income populations.

Title VI states that no person shall, on the ground of race, color, or national origin, be excluded from participation in, denied benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance. The SFMPO will ensure that the input and feedback from all people will be considered in the development of MPO planning documents and activities.

EJ concerns and goals should be considered throughout all public engagement efforts, from project planning through construction and operation. This includes public outreach conducted during transportation planning and during the environmental reviews required by the National Environmental Policy Act (NEPA).

The following actions relating to Environmental Justice and Title VI are meant to reduce the barriers for participation in the decision-making process by low income, minority or disabled individuals.

1. When possible, public meetings will be held in locations that are convenient to low and moderate income neighborhoods and accessible to disabled populations. Such locations include community centers, senior centers and schools. Where possible, MPO staff will meet at the locations of businesses, neighborhood groups, stakeholders, and other agencies.
2. Upon request, all MPO work products and documents will be made available in alternative formats, including Braille, large type and languages other than English.
3. The following statement will be included in all MPO documents: The Santa Fe MPO does not discriminate on the basis of race, color, national origin, sex, religion, age or disability in the provision of services. This document can be made available in alternative formats by calling the MPO Office at (505)955-6614 or at the MPO website: <http://santafemppo.org/documents/ppp/>
4. The following statement will be included in all meeting announcements:

“Persons with disabilities in need of accommodations, contact the City Clerk’s office at 955-6520, five (5) working days prior to the meeting date.”

5. Agencies and organizations that represent low income, minority and disabled populations will be identified and included in MPO mailings. Staff will maintain an active listing of contacts for these organizations.
6. The MPO will evaluate Environmental Justice actions and Title VI requirements on an annual basis to ensure effectiveness of public involvement. This document will be reviewed and updated in conjunction with the Public Participation Plan.

Communication and Notification to the Public

All members of the public are ensured protections against discrimination which are afforded to them by Title VI. To ensure open communication with the public, the SFMPO will adhere to the following requirements:

- The SFMPO will disseminate agenda and public meeting information to members of the public via accessible printed and electronic media, including postings on the SFMPO website: www.santafemppo.org and in the *Santa Fe New Mexican*.
- Public notices of MPO meetings will be posted at the location of the meeting site.
- In appropriate documents, the SFMPO will include a statement that the organization complies with Title VI by assuring that no person shall on the grounds of race, color, national origin, gender, age, or disability be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity under any Santa Fe MPO program, activity, or service.

Section VI of this plan describes the procedures on how members of the public can request additional information regarding the SFMPO's Title VI obligation. This section also identifies the procedures to be followed by members of the public to file a discrimination complaint against the Santa Fe MPO.

V. Organization and Staff Responsibilities

Organization Overview

The Santa Fe MPO office is housed at the City of Santa Fe, which serves as the fiscal agent for the MPO. MPO staff is comprised of the MPO Officer and MPO Senior Transportation Planner and the MPO Transportation Planner. Staff is responsible for carrying out the MPO transportation planning process as set forth by the federal transportation bill Moving Ahead for Progress in the 21st Century. Staff develops long and short range transportation plans that identify multi-modal projects needed by this area to ensure safety, mobility, and accessibility. Staff organizes all SFMPO meetings, develops draft agendas and ensures timely notice through public media. Staff also performs data analysis and carries out studies at the direction of the Transportation Policy Board. <http://santafemppo.org/mpo-staff/>

MPO staff will be responsible for the development and implementation of the Title VI plan and for performing the actions relating to its primary transportation planning requirements as outlined in Section III.

VI. Title VI Coordinator and Complaint Process

Title VI Coordinator Responsibilities

The Title VI Coordinator is responsible for oversight of the Santa Fe MPO Title VI plan. The Coordinator must ensure that the Santa Fe MPO is compliant with Title VI requirements. The Coordinator is also responsible for Title VI training of relevant staff, conducting reviews, and assisting in investigations of Title VI complaints. The Coordinator must also compile the Title VI Accomplishment and Goals report on an annual basis. Santa Fe MPO staff can assist the Title VI Coordinator with compiling Title VI information from MPO activities for this report.

The EEOC Compliance Officer for the City of Santa Fe is the designated Title VI Coordinator for the City and will also serve as the Title VI Coordinator for the MPO.

MPO staff and the Title VI Coordinator will be responsible for the following:

- Ensuring that the transportation planning process fully complies with the requirements of Title VI.
- Monitoring the transportation planning process and overall strategies and goals and ensuring compliance with Title VI requirements.
- Reviewing operational policies and procedures to ensure Title VI compliance.
- Monitoring the service equities of planning data collection and analysis for potential impacts on social, economic, and/or ethnic groups.
- Ensuring the planning organizational membership attempts to reflect the makeup of the population served. This would include periodically reporting the MPO/RPO racial, ethnic, and gender composition of public involvement organizations or groups.
- Ensuring the opinions and views of all groups within their populations are solicited and considered in the planning of transportation projects.
- Monitoring compliance with Environmental Justice issues to identify low-income and minority populations that may be impacted by transportation planning process.
- Providing evidence that input from minority groups/persons has been considered in the transportation planning process. Evidence could include but is not limited to the participation level and composition of participants in public information settings and reporting any follow-up and conclusions to issues communicated throughout the planning process.
- Monitoring the gathering and utilization of demographic data used to identify and locate low-income and minority populations in order to investigate the possible benefits and detriments of transportation plans on these populations.

- Monitor compliance with Limited English Proficiency populations to improve access and comprehension of the transportation planning process for individuals comprising the LEP population.

Title VI Complaint Procedures

The Santa Fe MPO is committed to ensuring that all citizens have equal access to all transportation services. It is further the intent of the SFMPO that all citizens are aware of their rights to such access. Any person believing he or she has been excluded from, denied participation in, denied the benefits of, or otherwise has been subjected to discrimination under any transportation service, program or activity (whether Federally funded or not) due to that person's race, color, national origin, gender, age, disability, economic status, or limited English proficiency has the right to file a complaint.

The complaint procedures cover the following:

- Title VI of the Civil Rights Act of 1964
- Section 504 of the Rehabilitation Act of 1973
- Civil Rights Restoration Act of 1973
- Civil Rights Restoration Act of 1987
- Americans with Disabilities Act of 1990
- Executive Order 12898
- Executive Order 13166

Reporting a Title VI Complaint

An individual, group of individuals or entity may file a formal Title VI complaint. If you believe that you have received discriminatory treatment by the Santa Fe MPO on the basis of your race, color or national origin, you have the right to file a complaint with the City of Santa Fe EOCC Compliance Officer. The complaint must be filed no later than 180 calendar days of the alleged discriminatory incident.

The preferred method is to file your complaint in writing using the Title VI Complaint Form and sending it to:

Ms. Sandra Perez
EOCC Compliance Officer
Human Resources Department
PO Box 909
Santa Fe, NM 87504

Verbal complaints will be accepted and transcribed by the Human Resources Department. To make a verbal complaint, call (505) 955-6591 and ask for the EEOC Compliance Officer

You also have the right to file a complaint with an external entity such as the New Mexico Department of Transportation (DOT), a federal or state agency, or a federal or state court. For complaints submitted to NMDOT, they must be submitted to the NMDOT Title VI Coordinator in writing, signed and dated, within 180 days of the alleged discriminatory act (or latest occurrence). The complaint should be submitted to the following address:

Attn: Title VI Coordinator
Office of Equal Opportunity Programs
1596 Pacheco St.
Suite 201
Santa Fe, NM 87505

The complaint you are submitting to the entity should include the name, address, phone number and signature of complainant. The formal complaint should describe the alleged discriminatory act that violates Title VI in detail.

Title VI complaints may also be filed directly with the United States Department of Transportation (USDOT), Federal Highway Administration (FHWA), Federal Transit Administration (FTA), Federal Aviation Administration (FAA) or the Federal Railroad Administration (FRA) within the 180 day period of the alleged discriminatory act (or latest occurrence).

Should a complaint be filed with the SFMPO through Santa Fe Human Resources Department and an external entity simultaneously, the external complaint shall supersede the SFMPO complaint and the SFMPO complaint procedures will be suspended pending the external entity's findings.

Filing a Title VI Complaint

Within 10 working days of receipt of the formal complaint, the EOCC Compliance Officer will notify the complainant and begin an investigation (unless the complaint is filed with an external entity first or simultaneously). The investigation will address complaints against the SFMPO. The investigation will be conducted in conjunction with and under the advice of the Human Resources Department.

The investigation may include discussion(s) of the complaint with all affected parties to determine the problem. The complainant may be represented by an attorney or other representative of his/her own choosing and may bring witnesses and present testimony and evidence in the course of the investigation. The investigation will be conducted and completed within 60 days of the receipt of the formal complaint.

Based upon all the information received, an investigation report will be written by the EEOC Compliance Officer for submittal to the City Manager. The complainant will

receive a letter stating the final decision of the City Manager by the end of the 60-day time limit. The complainant shall be notified of his/her right to appeal the decision. Appeals may be made to NMDOT, the Equal Employment Opportunity Commission (EEOC) or the Department of Fair Employment and Housing (DFEH).

Title VI Complaint Form

Completion of a Title VI Complaint form is required when filing a complaint. Please see Appendix A for a copy of the form in English and in Spanish. These forms are also available from the City of Santa Fe Human Resources Department, located at 200 Lincoln Ave. in Santa Fe.

Title VI Related Training

The Title VI Coordinator shall ensure that staff is trained and familiar with related policies and procedures. Related Title VI training will be provided by the Title VI Coordinator to senior management and others to discuss practical situations and how Title VI applies to the planning and public participation processes. Training may also be provided through FHWA-sponsored webinars and training resources. The NMDOT Office of Equal Opportunities can be contacted to provide on-site Title VI training.

VII. Limited English Proficiency (LEP) Plan

Overview of LEP Plan

Executive Order 13166, titled Improving Access to Services for Persons with Limited English Proficiency, indicates that differing treatment based upon a person's inability to speak, read, write, or understand English is a type of national origin discrimination. Any agency receiving federal funds needs to develop a Limited English Proficiency (LEP) Plan.

The primary element of the LEP Plan is the Four Factor Analysis that considers the following factors:

- Number or Proportion of LEP Individuals: a summary of LEP persons in the service area and a description of efforts to provide meaningful opportunities for the LEP population to be involved in programs and services.
- Frequency of Contact with the Program: a record of how often LEP persons access or come into contact with programs and services.
- Nature and Importance of the Program: a description of how LEP individuals have access to benefits and services from programs and services.

- Resources Available: a summary of the resources that the organization can use for providing assistance to LEP populations.

The MPO will implement the following strategies to reduce participation barriers for persons with Limited English Proficiency (LEP):

- The MPO will work with the City of Santa Fe and its transit service provider Santa Fe Trails, to assess the number or proportion of persons with LEP, the specific language needs of those individuals, and the potential frequency of contact with persons with LEP.
- The MPO will actively engage and provide accommodations for LEP populations by providing interpretative services on request, utilizing visual techniques, and exploring appropriate locations and methods for distribution of materials on MPO meetings
- Lastly, the MPO will assess the resources available and costs associated with providing different language service options.

Appendix A – Title VI Complaint Form

Title VI of the 1964 Civil Rights Act requires that “No person in the United States shall on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.”

Note: The following information is necessary to assist us in processing your complaint. Should you require any assistance in completing this form, please let us know.

Complete and return this form to the City of Santa Fe, Human Resources Department: Ms. Sandra Perez, EOCC Compliance Officer, 200 Lincoln Ave, Santa Fe, NM 87501.

Section I

Name:

Address:

Telephone (Home/Cell):

Telephone (Work):

Email Address:

Section IIAre you filing this complaint on your own behalf: Yes No

*If you answered “yes” to this question, go to Section III.

If you answered “no” please enter the name and relationship of the person you are filing the complaint against:

Name:

Relationship:

If you are filing a complaint as a third party, please explain why in the space below:

Have you have obtained permission of the aggrieved party if you are filing on behalf of a third party: Yes No **Section III**

I believe the discrimination I experienced was based on (check all that apply):

 Race Color National Origin

Date of Alleged Discrimination (Month, Day, Year):

Date:

Explain, as clearly as possible, that happened and why you believe you were discriminated against. Describe all persons who were involved. Include the name and contact information of the person(s) who discriminated against you (if known) as well as the names and contact information of any witnesses. If more space is needed please attach additional sheets to this form:

Section IV

Have you previously filed a Title VI complaint with the Santa Fe Metropolitan Planning Organization? Yes No

Section V

Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court? Yes No

If yes, please check and name all that apply:

Federal Agency: _____

Federal Court: _____

State Agency: _____

State Court: _____

Local Agency: _____

Please provide information about a contact person at the agency/court where the complaint was filed.

Name: _____

Title: _____

Agency: _____

Address: _____

Telephone: _____

Section VI

Name of agency complaint is against:

Contact person:

Title:

Telephone number:

Signature: _____

Date: _____

Please submit this form in person at the address below, or mail form to:

Ms. Sandra Perez, EOCC Compliance Officer
City of Santa Fe, Human Resources Department
200 Lincoln Ave, Santa Fe, NM 87501.

Sección I	
Nombre:	
Dirección:	
Teléfono (Casa/Celular):	Teléfono (Trabajo):
Dirección de correo electrónico:	
Sección II	
¿Está usted presentando esta queja en su propio nombre: Sí <input type="checkbox"/> No <input type="checkbox"/>	
* Si usted contestó "sí" a esta pregunta, pase a la Sección III.	
Si su respuesta es "no", por favor escribe el nombre y la relación de la persona que está presentando la queja en contra:	Nombre:
	Relación:
Si usted está presentando una queja de parte de otra persona, por favor, explica porqué en el siguiente espacio:	
<p>¿Se ha obtenido el permiso de la parte perjudicada, si usted está presentando en nombre de un tercero: Sí <input type="checkbox"/> No <input type="checkbox"/></p>	
Sección III	
Creo que la discriminación que experimenté fue basado en (marque todo lo que corresponda):	
<input type="checkbox"/> Raza <input type="checkbox"/> Color <input type="checkbox"/> Origen Nacional	
Fecha de la discriminación alegada (Mes, Día, Año):	Date:
<p>Explique, lo más claramente posible, lo que sucedió y porqué usted cree que fue discriminado. Describe todas las personas quien estuvieron involucradas. Incluye el nombre y la información de contacto de la persona (s) que discriminó (si se conoce), así como los nombres e información de contacto de cualquier testigo. Si necesita más espacio, adjunte hojas adicionales a este formulario:</p>	

Sección IV

Ha previamente presentado una queja del Título VI con el Santa Fe Metropolitan Planning Organization? Sí No

Sección V

¿Ha presentado esta queja con cualquier otro federal, estatal o local, o ante cualquier tribunal federal o estatal? Sí No

En caso afirmativo, marque el nombre de todas las que correspondan:

Agencia Federal: _____

Tribunal Federal: _____

Agencia Estatal: _____

Tribunal Estatal: _____

Agencia local: _____

Sírvanse proporcionar información acerca de una persona de contacto en la corte / entidad donde se presentó la queja.

Nombre: _____

Título: _____

Agencia: _____

Dirección: _____

Teléfono: _____

Sección VI

Nombre de la agencia/compañía de queja es contra:

Persona de contacto:

Título:

Teléfono:

Firma: _____

Fecha: _____

Por favor, envíe este formulario en persona en la dirección indicada más abajo, o en forma de correo electrónico a:

Ms. Sandra Perez, EOCC Compliance Officer
City of Santa Fe, Human Resources Department
200 Lincoln Ave, Santa Fe, NM 87501.