



City of Santa Fe NEWS RELEASE

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UPDATE ON SANTA FE TRAILS, SANTA FE PICKUP AND SANTA FE RIDE SERVICES

Santa Fe, March 27, 2020—In response to the impacts related to COVID-19 the Transit Division is implementing temporary reductions in service levels. These reductions in services will remain in effect until further notice:

- Starting Monday March 30 – [Santa Fe Trails](#) Transit Services will operate on a Saturday Schedule Monday through Saturday and run its Sunday Schedule on Sunday. This means that the Route 21 and Route 22 will no longer be running. Service on all other routes will start later and end earlier on weekdays.
- On-demand service will be available on weekdays for essential trips on the Route 21 and Route 22. Additionally, on-demand service will be available weekdays on all other Santa Fe Trails routes to fill in gaps created by the Saturday Schedule. On-demand trips will be between existing bus stops. Please call 505-955-2001 to request on-demand service for an essential trip.
- The [Santa Fe Pickup](#) Historic and Museum/Canyon Road services have been suspended.
- [Santa Fe Ride](#) will continue to operate during its regular Weekday and Weekend Hours.
- The Santa Fe Trails Administrative Office at 2931 Rufina Street is closed to the public. Customers can call 505-955-2001 with inquiries about lost and found items.

We ask that people follow the latest directive from the State Department of Health and reserve use of these services for **essential trips only**. Passengers should practice social distancing and maintain a distance of at least 6 feet from other passengers and the drivers to the extent practical while riding the buses. Additionally, we ask that if you are feeling unwell with potential symptoms of COVID-19 that you do not ride our vehicles without first consulting the New Mexico Department of Health guidelines at <https://cv.nmhealth.org/> or the Coronavirus Hotline at 1-855-600-3453.

The Transit Division continues to ensure that its fleet of vehicles is cleaned and disinfected on a regular basis. At the end of every service day vehicles are cleaned (swept and mopped) and wiped down with disinfectant sprays on frequent touch surfaces. Foam disinfectant is used on the seats. At least twice a week every vehicle is “fogged” with a disinfectant mist.

Santa Fe Trails, Santa Fe Pickup and Santa Fe Ride service levels and cleaning practices are constantly under evaluation and will be adjusted as warranted. We will provide notifications of any further potential reductions or changes in service on the [RouteShout APP](#) or at www.takethetrails.com. Information can also be obtained by contacting our call center at 505-955-2001.

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